



LINCOLN **Quick Lane** HONDA SUZUKI
TIRE & AUTO CENTER

579 Amherst St. - Route 101 A
Nashua, NH 03063
(603) 889-0161 - Fax: (603) 882-0024

SERVICE DEPARTMENT HOURS
7:00 a.m. to 8:00 p.m.
Monday - Thursday
7:00 a.m. to 6:00 p.m. Friday
8:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number				
1/20/14	6051545/1				
R/O Close Date	Status				
1/20/14	Reprint				
Mileage In	Mileage Out				
19152	19152				
Service Advisor / Tag #					
CRAIG FENLASON					
Vehicle Identification Number					
1FMCU0D72AKD42009					
Delivery Date	In-Service Date				
1/18/14					
Year	Make	Model	Body	Color	License Number
2010	FORD	ESCAPE	FWD 4DR XLT	BLK	
TS3626					

[REDACTED]			Work Phone
[REDACTED]			Home Phone
[REDACTED]			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#2 - QL ISI: INTERNAL STATE INSPECTION NOT FOR UCC Work performed by JOHNSON, DARYL(331) SI	Internal

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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8:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
7/14/14	6058548/1
R/O Close Date	Status
7/14/14	Reprint
Mileage In	Mileage Out
21917	21917
Service Advisor / Tag #	
CRAIG FENLASON/833	
Vehicle Identification Number	
1FMCU0D72AKD42009	
Delivery Date	In-Service Date
1/18/14	
Color	License Number
BLK	

[REDACTED]			Work Phone
[REDACTED]			Home Phone
[REDACTED]			Body
Year	Make	Model	Body
2010	FORD	ESCAPE	FWD 4DR XLT
TS3626			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - MR 99P: PERFORM MULTI-POINT INSPECTION (A \$69.99 VALUE) Sub Total: Labor: .00 Parts: .00 Total: .00	
#2 - MR WORKS: PERFORM THE WORKS OIL AND FILTER, ROTATE TIRES, IN Work performed by CAILLER, JUSTIN(531) Hazardous Materials Charge Installed FL 910S B12 :KIT - ELEMENT & GASKET - OI 1@7.09 Installed XO 5W20 BSP :OIL - ENGINE 5@3.35 Sub Total: Labor: 16.11 Parts: 28.16 Total: 44.27 OIL CHANGE DONE ROTATED TIRES RIGHT FRONT BRAKES ARE AT 5MM LEFT FRONT BRAKES ARE AT 4MM	16.11 4.32 7.09 16.75
#3 * QL GBATT: BATTERY OK AT THIS TIME ADDED OPERATION Sub Total: Labor: .00 Parts: .00 Total: .00	
#4 * QL YBK: BRAKES MAY REQUIRE FUTURE ATTENTION ADDED OPERATION Sub Total: Labor: .00 Parts: .00 Total: .00	
#5 * QL GTIRE: TIRES OKAY AT THIS TIME ADDED OPERATION Sub Total: Labor: .00 Parts: .00 Total: .00	
#6 * QL VP: CUSTOMER VIEWPOINT, WE ARE STRIVING FOR EXCELLENCE	

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LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX I.D.
SPECIAL ORDER DEPOSIT
DISCOUNTS
TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



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8:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
7/14/14	6058548/2
R/O Close Date	Status
7/14/14	Reprint
Mileage In	Mileage Out
21917	21917
Service Advisor / Tag #	
CRAIG FENLASON/833	
Vehicle Identification Number	
1FMCU0D72AKD42009	
Delivery Date	In-Service Date
1/18/14	
Color	License Number
BLK	

[REDACTED]			Work Phone	[REDACTED]	
[REDACTED]			Home Phone	[REDACTED]	
Year	Make	Model	Body	Color	License Number
2010	FORD	ESCAPE	FWD 4DR XLT	BLK	
TS3626					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
ADDED OPERATION YOU MAY RECEIVE A CUSTOMER VIEWPOINT SURVEY FROM FORD MOTOR CO REGARDING YOUR SERVICE VISIT. IF FOR ANY REASON WE DID NOT EARN A COMPLETELY SATISFIED SCORE PLEASE CALL (603)889-0161 X301 AND SPEAK WITH CHRIS CARUSO, SERVICE MANAGER	

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	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	4.32
	SALES TAX OR TAX I.D.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	44.27
	VISA/MC/DBT/AX 015404	44.27

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8:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
10/05/15	6076427/1
R/O Close Date	Status
10/05/15	Reprint
Mileage In	Mileage Out
44271	44271
Service Advisor / Tag #	
CRAIG FENLASON/1626	

[REDACTED]			Work Phone	Vehicle Identification Number	
[REDACTED]			Home Phone	1FMCU0D72AKD42009	
[REDACTED]				Delivery Date	In-Service Date
[REDACTED]				1/18/14	
Year	Make	Model	Body	Color	License Number
2010	FORD	ESCAPE	FWD 4DR XLT	BLK	
TS3626					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - QL Q99P: Perform complimentary multi-point inspection; Sub Total: Labor: .00 Parts: .00 Total: .00	
#2 - QL WORKS6: PERFORM THE WORKS Work performed by BURNHAM, STEVEN (472) Hazardous Materials Charge Installed FL 910S B12 :KIT - ELEMENT & GASKET - OI 1@7.09 Installed XO 5W20 BSP :OIL - ENGINE 5@3.35 Sub Total: Labor: 26.11 Parts: 28.16 Total: 54.27 LOF TOP ALL FLUIDS ROTATE TIRES CHECK TIRE PRESS.	26.11 4.32 7.09 16.75
#3 * QL YBK: BRAKES MAY REQUIRE FUTURE ATTENTION ADDED OPERATION Sub Total: Labor: .00 Parts: .00 Total: .00 FRONTS	
#4 * QL GTIRE: TIRES OKAY AT THIS TIME ADDED OPERATION Sub Total: Labor: .00 Parts: .00 Total: .00	

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LABOR	26.11
PARTS	23.84
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	4.32
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	54.27
VISA/MC/DBT/AX 05736B	54.27

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - QL Q99P: Perform complimentary multi-point inspection. Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MPI NOTICED PASSENGER SIDE OUTER TIE ROD E NEEDS TO BE DONT AND ALL 4 TIRES DRY ROTTED	
#2 - QL WORKS6: PERFORM THE WORKS Work performed by ALLARD, MATTHEW(604) Hazardous Materials Charge Installed FL 910S B12 :KIT - ELEMENT & GASKET - OI 1@7.09 7.09 Installed XO 5W20 BSP :OIL - ENGINE 5@3.35 16.75 Installed XO 5W20 BSP :OIL - ENGINE 1@5.62 5.62 Sub Total: Labor: 16.11 Parts: 33.78 Total: 49.89 PERFORMED THE WORKS	
#3 - QL PNRG: REPLACE PADS AND ROTORS CAR STARTING @ \$359.95 Work performed by ALLARD, MATTHEW(604) Installed BR 1047 C :KIT - BRAKE LINING 1@66.63 66.63 Installed 5U2Z 1V125 AB :ROTOR ASY 2@74.97 149.94 Installed 2C410 :CLEANER/2417 1@4.65 4.65 Sub Total: Labor: 138.82 Parts: 221.22 Total: 360.04 REPLACED FRONT PADS AND ROTORS	
#4 * QL WB: REPLACE UP TO TWO WIPER BLADES WITH PREMIUM MOTORC ADDED OPERATION REAR WIPER Work performed by ALLARD, MATTHEW(604) Installed WW 1201 PF :BLADE ASY - WIPER 1@12.48 12.48 Sub Total: Labor: 2.85 Parts: 12.48 Total: 15.33	

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
REPLACED REAR WIPER BLADE	
#5 * QL AF: AIR FILTER SERVICE--REPLACE AIR FILTER ADDED OPERATION Work performed by ALLARD, MATTHEW(604) Installed FA 1696 :ELEMENT ASY - AIR CLEANER 1@15.88 Sub Total: Labor: 14.07 Parts: 15.88 Total: 29.95 REPLACED AIR FILTER	14.07 15.88
#6 * QL GBATT: BATTERY OK AT THIS TIME ADDED OPERATION Sub Total: Labor: .00 Parts: .00 Total: .00	
#7 * QL GBK: BRAKES ARE OK AT THIS TIME ADDED OPERATION Sub Total: Labor: .00 Parts: .00 Total: .00 AFTER FRONT BRAKE JOB	
#8 * QL YTIRE: TIRES MAY REQUIRE FUTURE ATTENTION ADDED OPERATION Sub Total: Labor: .00 Parts: .00 Total: .00	

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LABOR	171.85
PARTS	279.04
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	32.43
HAZARDOUS MATERIALS	4.32
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	487.64
	487.64

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Monday - Thursday
7:00 a.m. to 6:00 p.m. Friday
8:00 a.m. to 5:00 p.m. Saturday

Table with R/O Open Date, R/O Number, R/O Close Date, Status, Mileage In, Mileage Out, Service Advisor / Tag.

Table with Work Phone, Home Phone, Year, Make, Model, Body, Color, License Number.

Table with DESCRIPTION OF SERVICE AND PARTS, AMOUNT. Includes items #2, #3, #4.

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Table with LABOR, PARTS, DEDUCTIBLE, SUBLET, SHOP SUPPLIES, HAZARDOUS MATERIALS, SALES TAX OR TAX I.D., SPECIAL ORDER DEPOSIT, DISCOUNTS, TOTAL DUE, VISA/MC/DBT/AX 08376B.

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8:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number				
1/30/16	6080624/1				
R/O Close Date	Status				
1/30/16	Reprint				
Mileage In	Mileage Out				
59242	59242				
Service Advisor / Tag #					
CRAIG FENLASON/2513					
Vehicle Identification Number					
1FMCU0D72AKD42009					
Delivery Date	In-Service Date				
1/18/14					
Year	Make	Model	Body	Color	License Number
2010	FORD	ESCAPE	FWD 4DR XLT	BLK	
TS3626					

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - QL Q99P: Perform complimentary multi-point inspection. Sub Total: Labor: .00 Parts: .00 Total: .00	
#2 - QL WORKS6: PERFORM THE WORKS Work performed by BURNHAM, STEVEN (472) Hazardous Materials Charge 4.32 Installed FL 910S B12 :KIT - ELEMENT & GASKET - OI 1@7.09 7.09 Installed XO 5W20 BSP :OIL - ENGINE 5@3.35 16.75 Installed XO 5W20 BSP :OIL - ENGINE 1@5.62 5.62 Sub Total: Labor: 26.11 Parts: 33.78 Total: 59.89 LOF TOP ALL FLUIDS ROTATE TIRES CHECK TIRE PRESS.	26.11 4.32 7.09 16.75 5.62
#3 - QL WB: REPLACE UP TO TWO WIPER BLADES WITH PREMIUM MOTORC Work performed by BURNHAM, STEVEN (472) Installed WW 2001 PF :BLADE ASY - WIPER 2@12.48 Sub Total: Labor: 2.85 Parts: 24.96 Total: 27.81 REPLACED WIPERS DONE	2.85 24.96
#4 * QL GBATT: BATTERY OK AT THIS TIME ADDED OPERATION Sub Total: Labor: .00 Parts: .00 Total: .00	
#5 * QL GBK: BRAKES ARE OK AT THIS TIME ADDED OPERATION Sub Total: Labor: .00 Parts: .00 Total: .00	
#6 * QL GTIRE: TIRES OKAY AT THIS TIME ADDED OPERATION	

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LABOR
PARTS
DEDUCTIBLE
SUBLET
SHOP SUPPLIES
HAZARDOUS MATERIALS
SALES TAX OR TAX I.D.
SPECIAL ORDER DEPOSIT
DISCOUNTS
TOTAL DUE

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



www.jiffylube.com

Jiffy Lube # 3092
M.C. LLC
520 MAIN ST
WILMINGTON, MA 01887
(978) 988-0200

WORK ORDER #: 29
DATE: 04/01/16 04:34 PM
INVOICE #: 11779463
EMPLOYEES: 116354 116003 116354
116074

CUSTOMER INFORMATION

VEHICLE INFORMATION

[Redacted]

2010
FORD TRUCKS
ESCAPE
2.5L 4Cyl ([7]) Fuel Injected

LICENSE PLATE: [Redacted]
VIN: 1FMCU0D72AKD42009
MILEAGE: 67,079
OIL CHANGE INTERVAL: 5000

DESCRIPTION

QTY

PRICE

Table with 3 columns: Description, Qty, Price. Includes items like SIGNATURE SERVICE OIL CHANGE, OIL FILTER # PO21, PZL CONV SAE 5W20 SN/GF5.

SERVICE CHECKLIST

Table with 4 columns: Item, Status, Item, Status. Lists various maintenance tasks and their completion status.

SERVICE COMMENTS

QUALITY INSPECTION BY J. DIORIO
FREE REFILL POLICY WITHIN 3 MONTHS
THANK YOU FOR CHOOSING JIFFY LUBE
HAVE A GREAT DAY
OIL CHANGE LIGHT RESET

PAYMENT INFORMATION

Table with 2 columns: Item, Amount. Shows payment breakdown including PARTS TOTAL, LABOR TOTAL, GROSS SALES, NET SALES, SALES TAX, TOTAL DUE, and CREDIT CARD.

APPROVAL/REF # 053359/000275

[Redacted Signature Area]

AUTHORIZED AND RECEIVED BY

Cardholder acknowledges receipt of goods and/or services in the amount of the Total shown here on and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer

MESSAGES

IF YOU HAVE ANY QUESTIONS OR COMMENTS,
PLEASE CONTACT 978 988 0200 THANK YOU

11779412